



## FAIR ACCESS POLICY

**At FTC, our goal is to meet the needs and exceed the expectations of our Members and/or Customers. We are always striving to develop programs and policies that help make that possible. This Fair Access Policy is designed to help maximize efficiency of FTC's Broadband Services ensuring the most valuable Service for the vast majority of our customers.**

FTC estimates a small percent of customers account for a disproportionate share of data usage on the FTC network. To ensure that all FTC customers have equitable access to the FTC network, FTC has implemented a Fair Access Policy (or "FAP"). FTC sets usage thresholds on the amount of data you can upload and download within stated time periods. If you exceed these thresholds, FTC will temporarily limit the speed at which you can send and receive data over the FTC access network. You will still be able to access the FTC Broadband Services but your speed will be slower. In cases of extreme and continued violation of the FAP limitations, your service may be suspended. FTC may use other traffic management and prioritization tools to help ensure equitable access to the FTC network for all customers. Your FTC Broadband Services access is not guaranteed and is subject to this FAP.

Based on an analysis of typical customers, we have set a monthly limit on data usage per customer, called a monthly Usage Threshold. As shown in the table below, this threshold varies based on the service plan you selected. For each service plan, the Usage Thresholds are significantly above the amount of data that is used by a typical customer. We measure your upload and download data usage ("Actual Usage") to determine if your actual data usage in any calendar month exceeds the Usage Threshold for the service plan that you selected.

If at any time during a calendar month your Actual Usage is above the monthly Usage Threshold, we may, at our sole discretion, reduce your FTC access speeds for the remainder of the calendar month. At the beginning of the next calendar month, you will be restored to your original speed levels.

You are likely to avoid any limitations imposed by the FAP if your use is typical of the majority of Internet users and consists primarily of Web surfing and a reasonable amount of downloading. The table below shows the monthly FAP limits for each plan. These limits specify the amount of data that you can upload and download before your access speed is reduced. Please note that your Actual Usage is far more likely to exceed the FAP limits below if you use peer-to-peer file sharing programs, you use a webcam or you download full length movies, large quantities of music files, full software applications or similar high-bandwidth activities.

	FTC FAP Monthly Usage Thresholds				
	Digital Subscriber Line			High-Speed Fixed Wireless	
	Essential	Enhanced	Deluxe	Basic	Deluxe
Upload Threshold (MB) <sup>1</sup>	3,000	4,000	6,000	3,000	6,000
Download Threshold (MB) <sup>2</sup>	10,000	16,000	22,000	10,000	22,000

<sup>1</sup> Upload Threshold is the volume of data that can be uploaded during a calendar month before the Fair Access Policy may restrict the user's speeds.

<sup>2</sup> Download Threshold is the volume of data that can be downloaded during a calendar month before the Fair Access Policy may restrict the user's speeds.

These terms and conditions state important requirements regarding your use of FTC's Broadband Services and your relationship with FTC. You should read them carefully as they contain important information regarding your rights and ours. If you do not agree to these terms and conditions, you may not use the Service and, subject to the terms of your Broadband Services Agreement, you must terminate your service immediately.

FTC may revise this Fair Access Policy from time to time without notice by posting a new version of this document on [www.farmerstel.com](http://www.farmerstel.com) or any successor URL(s). All revised copies of the Policy are effective twenty-four (24) hours from posting. Accordingly, customers and users of FTC's Broadband Services should regularly visit these web sites. Questions regarding this FAP and complaints of violations of it by FTC customers and users can be directed to FTC at 256/638-2144.

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