FTC
IMPORTANT NOTICE TO SUBSCRIBERS REGARDING YOUR CUSTOMER PROPRIETARY NETWORK INFORMATION

Farmers Telecommunications Cooperative, Inc. and Farmers Telecommunications Corporation (collectively, "FTC") want you to understand your rights to restrict the use of, disclosure of and access to your Customer Proprietary Network Information, or CPNI. You have a right and FTC has a duty, under federal law, to protect the confidentiality of your Customer Proprietary Network Information.

What is CPNI?

It is the information that FTC obtains that relates to the quantity, technical configuration, type, destination, location, and amount of use of the telecommunications services you subscribe to from FTC, including broadband Internet access service ("BIAS"). It includes the information that is found in your bills, but it does not include subscriber list information (name, address and telephone number).

Examples of CPNI would be the telephone numbers that you call, the times you call them, the duration of your calls or the amount of your bill. Certain information relating to your use of our BIAS will also be considered CPNI and subject to additional privacy protections and use restrictions, including your broadband service plans, geographic location information, MAC and IP addresses, domain name information, device identifiers, traffic statistics, port information, application headers, usage and payload, and certain consumer devices capable of connection to broadband services, such as smartphones, tablets, computers, modems and routers.

Use of your CPNI.

CPNI may be used by FTC to market services that are related to the package of services to which you currently subscribe, when providing inside wiring installation, maintenance and repair services, and when marketing "adjunct to basic" services, such as call blocking, call waiting and caller I.D. CPNI may also be used for the provision of customer premises equipment ("CPE") and services like call answering and voice mail or messaging, and to protect Company property and prevent fraud. A carrier may use CPNI to bill and collect for the services you receive from FTC.

FTC offers additional communications-related services. We seek your approval to access your CPNI so that FTC can provide you with information on new services and products that are tailored to meet your needs or may save you money.

IF YOU APPROVE OF OUR USE OF YOUR CPNI AS DESCRIBED ABOVE, NO ACTION IS NECESSARY ON YOUR PART.

You have the right to disapprove this use of your CPNI by contacting us in writing at P.O. Box 217, 144 McCurdy Avenue North, Rainsville, Alabama 35986, or by telephone at 256-638-2144 or toll-free at 866-638-2144, within thirty-three (33) days after this notice is sent to you. Our drop box located at 144 McCurdy Avenue North, Rainsville, Alabama, is accessible twenty-four (24) hours a day, seven (7) days per week. If you disapprove our use of your CPNI, you may not receive notice of new services or promotions, but your existing services will not be affected. If you do not notify us of your objection within thirty-three (33) days, we will assume you do not object and will use your CPNI for these purposes. You have the right to notify us at any time to object to the use of this information. Your election will remain valid until you notify us otherwise.

Thank you for your patronage!